INSTRUCTION MANUAL

MODEL AP-5000

VOICE ACTIVATED

INLINE TELEPHONE DIALER

ABLE PHONE
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ABOUT THIS MANUAL:

THIS MANUAL IS DIVIDED INTO FOUR MAIN PARTS:

1. BASIC USE – READING THIS PART WILL ENABLE YOU TO CONNECT THE AP-5000, TRAIN IT WITH NAMES, AND MOST IMPORTANTLY, DIAL USING YOUR VOICE!

2. ADVANCE USE – READING THIS PART WILL ENABLE YOU TO ERASE ONE NAME FROM MEMORY, ERASE THE ENTIRE MEMORY OR JUST LISTEN TO THE NAMES ALREADY STORED IN MEMORY.

3. FAQ (FREQUENTLY ASKED QUESTIONS) – FOR ANY PROBLEM OR QUESTION IN OPERATING THE AP-5000, PLEASE REFER TO THIS SECTION.

4. TECHNICAL DETAILS, IMPORTANT NOTICES AND WARRANTY INFORMATION.

5. PART 1 - BASIC USE:

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YOUR FIRST STEP – INSTALLING THE AP-5000

IN ORDER FOR YOU TO USE THE AP-5000, YOU FIRST NEED TO INSTALL IT BY FOLLOWING ONLY THREE VERY SIMPLE STEPS, ACCORDING TO THE FOLLOWING ORDER:

A. CONNECT THE SUPPLIED POWER ADAPTOR TO THE AC WALL OUTLET AND TO THE AP-5000 JACK MARKED ‘POWER’. WHEN THE POWER IS APPLIED, YOU SHOULD SEE TWO VERY BRIGHT BLUE LEDS LIGHT UP ON THE 'PHONE' AND THE 'LINE' JACKS ON THE AP-5000 UNIT. THIS MEANS POWER IS ON. IF YOU DO NOT SEE THESE LIGHTS, PLEASE TURN TO OUR TROUBLE SHOOT GUIDE AT THE END OF THIS MANUAL.

B. CONNECT THE MODULAR CORD FROM YOUR TELEPHONE TO THE AP-5000 JACK MARKED ‘PHONE’.

C. USING THE MODULAR CORD SUPPLIED, CONNECT THE AP-5000 JACK MARKED ‘LINE’ TO THE MODULAR PHONE JACK ON YOUR WALL.

YOUR SECOND STEP – TRAINING THE NAMES & NUMBERS:

ONCE THE AP-5000 IS CONNECTED, YOU CAN START TRAINING IT WITH NAMES. PLEASE FOLLOW THESE SIMPLE STEPS:

A. MAKE A LIST OF THE NAMES AND NUMBERS YOU WISH TO TRAIN THE AP-5000 WITH. THIS LIST IS IMPORTANT BECAUSE IT WILL HELP MAKE YOUR TRAINING SMOTHER. A FEW IMPORTANT TIPS IN LISTING THE NAMES:

   1. DO NOT USE VERY SHORT NAMES LIKE 'JOE'. TRY AND USE BOTH FIRST AND LAST NAMES.
   2. IF TWO TRAINED NAMES ARE VERY SIMILAR (FIRST AND LAST NAMES), TRY TRAINING ONE OF THE NAMES IN REVERSE ORDER TO THE OTHER.

B. CHOOSE A QUIET MOMENT, WHERE NO TV SOUNDS OR OTHER BACKGROUND NOISES ARE PRESENT. TRAINING THE UNIT IN A NOISY ENVIRONMENT WILL RESULT IN POOR RECOGNITION RATES LATER ON.

C. THE AP-5000 SHIPS WITH A BLANK MEMORY. PICK UP THE HANDSET. THE UNIT WILL PLAYBACK THE MAIN MENU. PRESS '1' TO TRAIN A NEW NAME.

D. WHEN ASKED, SAY THE NAME TO BE TRAINED. YOU SHOULD SPEAK CLEARLY AND AS NORMAL AS POSSIBLE. WHEN PROMPTED, REPEAT THE NAME, AND IF THE TRAINING WENT WELL THE AP-5000 WILL ASK YOU FOR THE CORRESPONDING PHONE NUMBER.

E. ENTER THE NUMBER USING YOUR PHONE'S KEYPAD. YOU CAN PROGRAM UP TO 35 DIGITS. YOU CAN PROGRAM PAUSES (3 SECONDS EACH) WITHIN THE PHONE NUMBER (TO BE USED BY PBX SYSTEMS OR CALLING CARDS) BY PROGRAMMING TWO CONSECUTIVE STARS (*). PRESS THE POUND KEY (#) WHEN YOU ARE DONE PROGRAMMING THE NUMBER THE AP-5000 WILL READ BACK THE PHONE NUMBER YOU HAVE ENTERED AND WILL THEN STORE THE NAME & NUMBER.

F. THE AP-5000 AUTOMATICALLY STARTS ANOTHER NAME TRAINING CYCLE. IF YOU DO NOT WISH TO CONTINUE THE TRAINING, YOU CAN EITHER HANG-UP OR, PRESS THE '#' KEY TO GET BACK TO THE MAIN MENU.

YOUR THIRD STEP – VOICE DIALING

THIS IS IT. THE AP-5000 IS NOW READY TO LISTEN TO YOUR VOICE AND DIAL. PLEASE FOLLOW THESE EASY STEPS TO DIAL:

A. PICK UP THE HANDSET. AT THE PROMPT, SAY THE NAME YOU WISH TO CALL.

B. THE AP-5000 WILL PLAYBACK THE RECOGNIZED NAME AND WILL DIAL THE CORRESPONDING NUMBER.

C. AT THE END OF THE CALL, SIMPLY HANG UP AS YOU ALWAYS DO.

PLEASE ALSO NOTE THESE FOLLOWING GENERAL IMPORTANT REMARKS:

A. YOU CAN DISCONNECT THE AP-5000 FROM THE POWER IF NEEDED. THE NAMES AND NUMBERS WILL NOT BE LOST AND YOUR PHONE WILL CONTINUE TO OPERATE NORMALLY.

B. IF YOU ARE USING A CORDLESS PHONE, PLEASE VERIFY THAT THE LINE IS 'CLEAN' WITH NO 'WHITE' NOISES. THESE 'WHITE' NOISES, USUALLY OCCURRING WHEN THE MOBILE PART OF THE CORDLESS PHONE IS FAR FROM ITS BASE, CAN CAUSE DIFFICULTIES IN RECOGNIZING NAMES FOR THE AP-5000.

C. ACCESSING THE MAIN MENU, ONCE MEMORY HAS AT LEAST ONE NAME STORED IN IT IS DONE IN THE FOLLOWING WAY:

D. PICK UP THE HANDSET.

E. AFTER THE AP-5000 PROMPTS YOU FOR A NAME TO CALL, PRESS THE '#' KEY.

F. IF YOU MANUALLY LIKE TO CALL A NUMBER NOT STORED IN MEMORY, YOU CAN DO THE FOLLOWING:

G. PICK UP THE HANDSET. AFTER THE AP-5000 PROMPTS YOU FOR A NAME TO CALL, SIMPLY PRESS ONE OF THE PHONE KEYS, EXCEPT THE POUND (#) KEY. THE AP-5000 WILL SWITCH THE LINE IN AND LET YOU DIAL MANUALLY.

H. THE AP-5000 IS BASED ON A SPEAKER DEPENDENT VOICE RECOGNITION ENGINE AND TECHNOLOGY.

I. THIS MEANS THAT ONLY THE PERSON WHO TRAINED THE AP-5000, WILL BE ABLE TO USE IT. HOWEVER, TWO OR MORE USERS CAN SHARE THE AP-5000, EACH HAVING IS/HER OWN NAMES AND NUMBERS STORED AND CALLED INDEPENDENTLY.

J. THE AP-5000 WILL RECOGNIZE NAMES BEST ON SAME THE PHONE WHICH THE NAMES WHERE TRAINED WITH. USING OTHER PHONES MAY WORK, BUT CAN LEAD TO POOR RECOGNITION RESULTS. MULTIPLE AP-5000 DIALERS CAN BE PLACED IN ONE HOUSE, EACH WORKING INDEPENDENTLY ON THE PHONE WHICH IS CONNECTED TO IT.

PART 2 - ADVANCE USE:

ERASING ALL NAMES:

WARNING: ERASING ALL NAMES IS AN IRREVERSIBLE OPERATION. USE IT WITH CARE!

A. PICK UP THE HANDSET. THE AP-5000 ASKS YOU FOR A NAME TO CALL. PRESS THE '#' KEY. THE MAIN MENU WILL BE PLAYED.

B. PRESS THE '3' KEY. THE AP-5000 WILL PROMPT A WARNING MESSAGE.

C. PRESSING THE '9' KEY WILL CONFIRM THE ERASER. ANY OTHER ACTION (FOR EXAMPLE: HANGING UP) AT THIS STAGE BESIDES PRESSING THE '9' BUTTON WILL CAUSE THE NAMES NOT TO BE ERASED.

D. PRESS THE '9' BUTTON. ALL THE NAMES WILL BE ERASED; A 'MEMORY EMPTY' PROMPT WILL BE HEARD AND VOCALLY WILL GO BACK TO THE MAIN MENU.

Erasing a single name:

Erasing a single name from memory can be accomplished in two separate ways, as described below:

Method 1:

A. Pick up the handset. The AP-5000 asks for a name to call, press the '#' key. The main menu will be played.

B. Press the '2' key. The AP-5000 asks for a name to erase. Say the name you wish to erase.

C. If the name is found, The AP-5000 asks you to confirm the eraser of the name by pressing the '5' key. Any other action (for example: hanging up) at this stage besides pressing the '5' button will cause the name not to be erased.

D. Press the '5' button. The name will be erased and the AP-5000 will go back to the main menu. If this was the last name in memory, a 'Memory Empty' prompt will also be heard.

Method 2:

a. Pick up the handset. The AP-5000 asks for a name to call, press the '#' key. The main menu will be played.

b. Press the '4' key. The AP-5000 will start playing back the names it has stored in its memory.

c. When you here the name you wish to erase, press any of the phone keys, except the # key. The AP-5000 asks you to confirm the eraser of the name by pressing the '5' key. Any other action (for example: hanging up) at this stage besides pressing the '5' button will cause the name not to be erased.

d. Press the '5' button. The name will be erased and The AP-5000 will go back to the playing back the names. If this was the last name in memory, a 'Memory Empty' prompt will also be heard.

PLAY ALL NAMES:

WHENEVER NEEDED, YOU CAN HEAR ALL THE NAMES STORED BY FOLLOWING THESE STEPS:

A. PICK UP THE HANDSET. THE AP-5000 ASKS FOR A NAME TO CALL, PRESS THE '#' KEY. THE MAIN MENU WILL BE PLAYED.

B. PRESS THE '4' KEY. THE AP-5000 WILL PLAYBACK ALL THE STORED NAMES. PRESS THE '#' KEY OR HANG UP TO FINISH THE PLAYBACK.

PART 3 – FAQ (FREQUENTLY ASKED QUESTIONS)

THE FOLLOWING IS A LIST OF THE MOST COMMON QUESTIONS AND PROBLEMS ENCOUNTERED WHEN USING THE AP-5000. IF YOU CANNOT FIND A SOLUTION TO YOUR PROBLEM HERE, PLEASE CONTACT US.

QUESTION: I HAVE CONNECTED THE UNIT AS DESCRIBED IN THIS MANUAL, BUT WHEN I PICK UP THE HANDSET, I HEAR NOTHING. WHAT CAN BE WRONG?

ANSWER: FIRST, PLEASE VERIFY ALL CONNECTIONS FROM THE PHONE TO THE AP-5000 AND FROM THE AP-5000 TO THE LINE. IF THEY ARE ALL SECURED AND SEEM TO BE IN ORDER, AND YOU ARE STILL NOT HEARING ANYTHING, TRY TO CONNECT THE PHONE DIRECTLY TO THE LINE, WITH OUT THE AP-5000Y. IF YOU DO NOT HEAR A DIAL TONE, THEN EITHER YOUR PHONE OR CABLE IS AT FAULT. THE LAST THING YOU NEED TO CHECK IS THAT THE AP-5000 IS CONNECTED TO THE POWER SUPPLY AND THAT THE POWER SUPPLY IS CONNECTED TO THE AC (MAINS) OUTLET. IF POWER IS REACHING THE AP-5000, YOU SHOULD SEE TWO VERY BRIGHT LED'S TURNED ON.

QUESTION: WHEN I PICK UP THE HANDSET, SOMETHING DOES HAPPEN, BUT I HEAR NOTHING FROM THE HANDSET'S SPEAKER. WHAT CAN BE WRONG?

ANSWER: PLEASE MAKE SURE YOU HAVE CONNECTED THE PHONE TO THE 'PHONE' INLET AND THE LINE TO THE 'LINE' INLET. IF YOU MIX THEM UP, THE AP-5000 WILL WORK BUT YOU WILL HEAR NOTHING.

QUESTION: WHY WHEN I TRY AND TRAIN A NEW NAME INTO THE AP-5000, I KEEP HEARING 'PLEASE REPEAT' AND THE NAME WILL NOT TRAIN?

ANSWER: THIS SYMPTOM USUALLY HAS TWO MAIN REASONS FOR OCCURRING:

1. YOU ARE TRYING TO TRAIN THE NAME WHILE BACKGROUND NOISE IS PRESENT. THIS CAN BE ANY NOISE EMITTED FROM OTHER PEOPLE SPEAKING IN THE ROOM WITH YOU, A TV OR RADIO WORKING IN THE SAME ROOM OR EVEN LOUD NOISES COMING FROM CONSTRUCTION WORKS TAKING PLACE NEAR YOUR HOME. AS MENTIONED BEFORE, YOU SHOULD TRY AND TRAIN NAMES IN A QUIET ENVIRONMENT.

2. YOU ARE NOT REPEATING THE NAME CORRECTLY. TRY AND SOUND THE SAME WHEN YOU SAY THE NAME FOR THE FIRST AND SECOND TIME.

QUESTION: WHY WHEN I TRY TO DIAL A NAME OR TO ERASE A NAME, THE AP-5000 SAYS "NAME NOT RECOGNIZED"?

ANSWER: ASSUMING YOU HAVE TRAINED THIS NAME IN A QUIET ENVIRONMENT AS MENTIONED ABOVE, THIS IS USUALLY BECAUSE YOU ARE PRONOUNCING THE NAME IN A VERY DIFFERENT WAY FROM THE WAY IT IS STORED IN MEMORY. TO LISTEN TO A PLAYBACK OF THE NAME, USE KEY '4' WHILE IN THE MAIN MENU (PLEASE REFER TO PART 2 OF THIS MANUAL FOR EXACT INSTRUCTIONS)

QUESTION: I HAVE ONLY TRAINED 48 NAMES AND WHEN I TRY AND TRAIN THE NEXT NAME, THE AP-5000 SAYS "MEMORY FULL". WHY IS THAT?

ANSWER: THE AP-5000 DOES HAVE THE CAPABILITY OF STORING 60 NAMES. HOWEVER, IF MOST OF THE NAMES YOU HAVE TRAINED ARE VERY LONG (2-2.5 SECONDS), THE MEMORY WILL BE FILLED EARLIER. OUR RECOMMENDATION IS TO USE NAMES WITH A 1 – 2 SECONDS LENGTH. THIS IS THE TIME NORMALLY NEEDED TO SAY EVEN A LONG NAME, LIKE 'GEORGE W. BUSH'. IN THIS MANNER, YOU WILL BE ABLE TO REACH THE 60 NAMES CAPACITY WITH EASE.

TECHNICAL DETAILS

OPERATING VOLTAGE	12 VOLTS DC, REGULATED.
DC JACK TYPE	2.1 MM, POLARITY UN-IMPORTANT
MAXIMUM CURRENT CONSUMPTION	200MA
PHONE/ LINE JACK TYPE	RJ11
DIALING METHOD	DTMF (DUAL TONE MULTIPLE FREQUENCY)
DIGIT LENGTH	90MS
DIGIT TO DIGIT DELAY	90MS
MAXIMUM NUMBER OF NAMES TO BE STORED	60
TYPE OF MEMORY DEVICE	FLASH.
MAX NUMBER OF DIGITS PER NAME	35
NAME RECORD/PLAYBACK LENGTH	2.5 SECONDS
MINIMUM DATA RETENTION TIME	15 YEARS
WEIGHT (NO POWER SUPPLY OR CABLES)	120 GRAMS
PHYSICAL DIMENSIONS	134MM LENGTH - 65MM WIDTH - 23MM HEIGHT
WORKING TEMPERATURE	0-70 CELSIUS
APPROVALS	ACTA PART 68 AND FCC PART 15 SUBPART B

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AP-5000 VOICE ACTIVATED DIALER LIMITED WARRANTY:

THE PRODUCT IDENTIFIED IN THIS USER MANUAL SAID BY ABLE PHONE AND SOLD IN THE UNITED STATES THROUGH IT'S AUTHORIZED DEALERS, ARE WARRANTED TO THE ORIGINAL END-USER PURCHASER TO CONFORM TO THE APPLICABLE PUBLISHED SPECIFICATIONS IN EFFECT AT THE TIME OF SHIPMENT FROM ABLE PHONE TO THE DEALER, AND TO BE FREE FROM DEFECTS IN MATERIAL OR WORKMANSHIP UNDER NORMAL USE AND SERVICE FOR A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE BY THE ORIGINAL END-USER. IF ANY SUCH PRODUCT PROVES DEFECTIVE DURING THE ONE YEAR WARRANTY PERIOD, ABLE PHONE, AT IT'S OPTION, WILL EITHER REPAIR THE DEFECTIVE PRODUCT WITHOUT CHARGE FOR PARTS AND LABOR, OR PROVIDE A REPLACEMENT IN EXCHANGE FOR THE DEFECTIVE PRODUCT. THESE REMEDIES ARE THE PURCHASER'S EXCLUSIVE REMEDIES FOR BREACH OF WARRANTY.

THIS WARRANTY DOES NOT COVER (A) PRODUCTS WHICH HAVE BEEN SUBJECTED TO MISUSE, ACCIDENT, PHYSICAL DAMAGE, IMPROPER INSTALLATION, ABNORMAL OPERATION OR HANDLING, NEGLECT, INUNDATION, FIRE OR OPERATION OUTSIDE THEIR PUBLISHED MAXIMUM RATINGS; OR (B) PRODUCTS WHICH HAVE BEEN REPAIRED, ALTERED, OR MODIFIED BY ANYONE OTHER THAN ABLE PHONE; OR (C) DAMAGES CAUSED BY FAILED COMPONENTS, PARTS OR ACCESSORIES NOT SOLD BY ABLE PHONE OR NOT COMPATIBLE WITH THE WARRANTED PRODUCT; OR (D) PRODUCTS WHERE WARRANTY STICKERS, PRODUCT SERIAL NUMBER PLATES, ELECTRONIC SERIAL NUMBER PLATES, OR ELECTRONIC SERIAL NUMBERS HAVE BEEN REMOVED, ALTERED, OR RENDERED ILLEGIBLE; OR (E) COSMETIC ITEMS SUCH AS, CABLES, LABELS, CASES, ETC.
FOR WARRANTY SERVICE ON DEFECTIVE PRODUCTS, THE DEFECTIVE UNIT MUST BE RETURNED TO ABLE PHONE ALONG WITH A DESCRIPTION OF THE PRODUCT MALFUNCTION OR DIFFICULTY. PROOF OF THE ORIGINAL END-USER PURCHASE MAY BE REQUIRED TO SUBSTANTIATE WARRANTY STATUS. ABLE PHONE ASSUMES NO RISK FOR DAMAGE OR LOSS IN TRANSIT.

IF IN ABLE PHONE'S SOLE OPINION THE FAILURE IS NOT COVERED BY THE TERMS OF THIS WARRANTY, THE ORIGINAL END-USER PURCHASER WILL BE NOTIFIED AND AUTHORIZATION WILL BE REQUESTED FOR REPAIR. PRODUCTS REPAIRED UNDER WARRANTY WILL BE RETURNED TO THE ORIGINAL END-USER PURCHASER, TRANSPORTATION PREPAID. RETURN SHIPPING COSTS FOR PRODUCTS REPAIRED WHICH ARE NOT COVERED BY WARRANTY OR FROM THE RETURN OF THE PRODUCT FOR WHICH THE ORIGINAL END-USER PURCHASER HAS NOT AUTHORIZED THE NON-WARRANTY REPAIRS, SHALL BE PAID FOR BY THE ORIGINAL END-USER PURCHASER. ANY PRODUCTS REPAIRED OR REPLACED UNDER THE TERMS OF THIS WARRANTY SHALL BE WARRANTED FOR THE REMAINDER OF THE ORIGINAL PRODUCT'S WARRANTY, OR NINETY (90) DAYS, WHICHEVER IS LONGER.

THE FOREGOING WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILTY AND FITNESS FOR A PARTICULAR PURPOSE.

UNLESS FURTHER LIMITED ELSEWHERE IN THIS WARRANTY, ABLE PHONE'S AGGREGATE LIABILITY FOR DAMAGES FOR ANY CAUSE RELATED TO OR ARISING OUT OF THE USE OR INABILITY TO USE THE PRODUCT WHETHER IN CONTRACT, NEGUGENCE, STRICT TORT, OR BASED ON ANY OTHER LEGAL THEORY, SHALL NOT EXCEED THE ORIGINAL END-USER'S PURCHASE PRICE FOR THE PRODUCT.

IN NO CASE SHALL ABLE PHONE BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES BASED UPON BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT TORT, OR ANY OTHER LEGAL THEORY. SUCH DAMAGES INCLUDE, BUT ARE NOT LIMITED TO, LOSS OF PROFITS, LOSS OF SAVINGS OR REVENUE, LOSS OF USE OF THE PRODUCTS OR ANY ASSOCIATED EQUIPMENT, C0ST OF CAPITAL, COST OF ANY SUBSTITUTE EQUIPMENT, FACILITIES OR SERVICES, DOWNTIME, THE CLAIMS OF THIRD PARTIES, AND INJURY TO PROPERTY.

NOTE: SOME STATES D0 NOT ALLOW THE EXCLUSION 0R LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

THERE WILL BE CHARGES RENDERED FOR REPAIRS TO THE PRODUCT MADE AFTER THE EXPIRATION OF THE AFORE SAID ONE (1) YEAR WARRANTY PERIOD. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS.

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